From: Fanny

Sent: 21 April 2021 23:30

To: Dimitriou Maria: H&F <Maria.Dimitriou@lbhf.gov.uk>; Cllr Murphy PJ: H&F

<PJ.Murphy@lbhf.gov.uk>

Cc: 'Sam Harrison'

Subject: Re: Supplementary Agenda - 22 April 2021 at 6.30 pm - Premises: Sam's

Riverside, 1 Crisp Walk London W6 9DN - URGENT

Dear Maria & PJ

Apologies for the late e mail but having only seen the supplementary agenda at 7.30pm of Mr Nix's version of events on 7th April 2021, I have to provide you with the facts of what actually occurred on the morning:

- The Marquee company were given permission to use the riverfront to unload the marquee by Queen's Wharf Concierge.
- I was walking along Crisp Walk with my Head Chef & a window cleaning contractor when I saw Mr Nix leaning his bicycle against the wall of Crisp Walk & The River Walk.
- I said 'Good Morning' to Mr Nix who replied 'Inconsiderate C t' directly to my face I have three people who witnessed this.
- As this left me in a state of shock and distress my business partner Sam Harrison reported this to the police – the case is being investigated and I will press charges against Mr Nix.
- Mr Nix has continued to pursue a sustained attack on my business partner and I culminating in Mr Nix riding on his bicycle up to my business partner just shy of physically making contact with him in an obviously intimidating manner.
- Neither of us have retaliated in any way but these are clearly antagonistic acts- we both feel intimidated and in danger from his displayed behaviour.
- Tonight Mr Nix stood on two occasions by our terrace and stared aggressively at customers -he also walked through our tables of customers. A table of ladies asked Sam 'who is that scary man & what is he doing?'.
- We believe that Mr Nix should not be allowed to attend tomorrows hearing as whatever his thoughts on us or the variation hearing recruiting intimidating and abusive behaviour is not the correct method of dealing with these matters. There are official channels of dealing with concerns.

Our main concern is that Mr Nix not be allowed to detract from tomorrow's hearing. We realise the hearing will look at the facts and would ask that the panel are made aware of this information before tomorrow evening. Cllr Murphy, we ask that as our Local Cllr you also make sure we are fairly represented. Our business is close to financial ruin and all we ask for us is a fair hearing.

- As you know, we have consulted endlessly from when the building was a shell, we have tried to navigate in the fairest way possible with our neighbours and have tried to be as transparent as we know how. We are in permanent contact with residents associations & individual residents.
 - We used the most reputable marquee company we could find, they have put up many marquees in the area -for years.

- Mr Nix was able to lean his bike against the wall & take photographs of the marquee team unloading the vehicles and then used Crisp walk to access his residence.
- I don't know how I would know Mr Nix had had surgery on his ankle, I also don't know how someone rides a bike following surgery on an ankle.
- The marquee company did not take 15 minutes to unload their goods it would be an impossibility
- Any furniture that is in Crisp Walk is carefully placed within our demise, there is more than ample space for access and public walkway. Any furniture placed along the riverfront is under the deregulated areas as per government guidelines and as per permission of Hammersmith & Fulham Council.
- We are at a point of desperation, following the Lockdowns if we are not allowed the variation we simply will not survive- so whatever the outcome it should surely be a fair hearing and not include untruths.

In short Mr Nix has been aggressive, untruthful, intimidating & verbally violent and his comments are an underhanded way to discredit our variation. We have been left with no choice but to report his behaviour to the police.

We urge you to not include Mr Nix's version of events as they are not an accurate account.

Please confirm that tomorrow night's panel have been made aware of this information.

Kindest regards Fanny

From: Fanny

Sent: 22 April 2021 09:44

To: Dimitriou Maria: H&F <Maria.Dimitriou@lbhf.gov.uk>; Cllr Murphy PJ: H&F

<PJ.Murphy@lbhf.gov.uk>

Cc: 'Sam Harrison'

Subject: FW: Supplementary Agenda - 22 April 2021 at 6.30 pm - Premises: Sam's

Riverside, 1 Crisp Walk London W6 9DN

Dear Maria & PJ

Following my e mail last night – please also see below account and attached pictures from the man who runs the marquee company.

I really don't know what weight Mr Nix's account will carry with regard the hearing apart from painting us to be selfish operators, which I must assure you we are not. I believe this further account of the events on 7th April further illustrates Mr Nix's untruths and his malicious campaign of intimidation against everything we do as well as the people who carry out services for the restaurant.

As you know all businesses have struggled through the lockdown & staff have been furloughed – it's very sad that businesses and their staff cannot be left to carry out their duties without being subjected to such abuse.

Please ensure the panel have this further e mail- and apologies for this additional paperwork but it is vital that the panel have full visibility of what actually happened. Hopefully this will not take up too much time in the hearing as it seems to be a red herring designed to discredit us to achieve this particular objector's end goal.

Please do let me know if you have any further queries.

Kind Regards Fanny

From: Charlie Spall

Sent: 22 April 2021 08:53

To: fanny

Subject: RE: Supplementary Agenda - 22 April 2021 at 6.30 pm - Premises: Sam's

Riverside, 1 Crisp Walk London W6 9DN

Hi Fanny,

What a pain this chap is. My guys mentioned that he verbally abused them calling them all names under the sun during the install.

We took photos of our van parking too, just in case he did something like this and attached above here. One main issue was that the exit route was blocked by a

parked van (not ours) so we couldn't get our vans out after unloading. My guys spent about two hours trying to find the owner of the van to get out.

From our point,

- Vans were parked leaving ample room for pedestrians and cyclists to pass round – (see photos)
 - His photos are clearly taken from angles not showing the passing areas
- Hazard lights were deployed on all vehicles whilst parked
- This man was very rude to my staff and verbally abused them calling them 'Inconsiderate C***TS'. My staff are trained to not engage with offensive people so carried on their business in their usual polite manner.
- We requested access to the Thames Path to unload the vehicles as this was advised by the building manager on the previous install. The vehicles would have been removed immediately after unloading however a Black Mercedes Sprinter van () was parked blocking the exit route from the path. My staff spent around 2-3 hours looking for the owner of this vehicle in order to leave the site. The building concierge should be able to confirm this.
- Generally the installation was done with minimal disruption to both residents and members of the public, and I would add we received positive engagement from numerous members of the public expressing their support for both local hospitality businesses and local events businesses who's livelihoods have been greatly affected throughout the pandemic.

Hopefully the above helps.

Kind regards Charlie Spall Managing Director







